

## ***Thank you for your support of Decades Arcade!***

***We hope that you have a great time here. Ask an employee if you have any questions or concerns.***

### **Paul's Pinball Palace, LLC DBA Decades Arcade: Terms and Conditions of Entry updated 2/12/26**

PLEASE READ AND UNDERSTAND THE FOLLOWING TERMS AND CONDITIONS FOR ARCADE ENTRY TO DECADES ARCADE, AS THEY ARE BINDING.

By purchasing an entry ticket or booking an event ("Arcade Entry") or entering Decades Arcade ("Site") on behalf of another who has purchased entry for you, you ("Entry Holder") agree to be bound by the Terms and Conditions specified herein and any other provision may be specified from time to time by Pauls Pinball Palace LLC DBA Decades Arcade ("Arcade Owner").

By entering the arcade, you indicate understanding & agreement that:

- **No one in your party has had any symptoms of OR a positive test for COVID-19 in the last 5 days.**
- **No one in your party has had any symptoms of, positive test for, or known exposure to MEASLES in the past 30 days.**
- **No food or candy is allowed inside the arcade.** Those who have rented the Party Room may have food or candy in the Party Room only and may not place food or candy on or touching games. Party food and drink setup may not include any open flame heaters ("sternos") or cause any leaking liquid such as an ice bags not inside of a cooler, or ice or liquid stored in a container that is not leak proof.
- Drinks are allowed inside, to be placed in **cupholders or on floor** - not on games! No glass or open cups are allowed.
- Only non-alcoholic drinks are allowed during public hours. Private events may bring their own legally-purchased **non-glass** beer or wine pursuant to VA Code § 4.1-200. **No glass containers will be allowed on the premises.** Anyone drinking alcohol in your party must be of 21 years of age and must drink responsibly, following our house rules and all applicable laws. Decades Arcades, its owner, employees and agents assume no liability for the consumption of alcoholic beverages.
- **You will not leave children under 16 unattended at Decades.** The Adult (person aged 18 and up) paying for entry with a group including a Minor(s) (child(ren) aged 0-17) accept all liability for said Minor(s).
  - One child 3 years of age or under is allowed entry for free with each paying adult 18 and up, AND must stay with that adult at all times.
  - A ratio of **1 Adult per 1 minor aged 6 and under** is required, with direct supervision always by chaperoning Adult.
  - A ratio of **1 adult per every 3 minors aged 7-15 is required.**
  - Teens aged 16-17 may occupy the site without adult supervision, but can be asked to leave and entry revoked if any misconduct occurs. Only person(s) who are at least 18 years of age are permitted to book events.
- Entry fees are required to be paid for anyone aged 4 and up entering. All adult chaperones must pay to enter. No spectator-only entry.

- **You & your children will not hide, run, hit, vandalize, roughhouse, abuse machines, or any other disruptive conduct.** You understand that you will be asked to leave if you or a child in your party cannot abide by the rules set forth both here and by employees present on premises.
- **You shall not enter or occupy the Site under the influence of drugs or visibly intoxicated,** failing which Arcade Owner including employees or agents shall reserve all rights and power to refuse your entry to the Site at any time. Arcade Owner including employees or agents shall have the power, authority and consent expressly granted by you to remove and confiscate any alcohol or drug without any compensation, remedy or damages and shall reserve all rights and authority to take the necessary legal action to ensure reputation of Decades Arcade remains intact and guard against any risk or harm towards said business. All losses, damages or legal costs derived from such an incident shall be solely borne by you.
- No strollers, bicycles, skate boards, scooters, items with wheels other than mobility devices, backpacks or large bags are permitted in Site.
- No glitter or confetti is allowed on site.
- If entry holder spreads glitter or confetti on site, or in any other way causes a mess that staff labor outside of usual scheduled time is required to clean the mess, entry holder will be charged a fee of \$50 per each 30 minutes of labor of cleaning needed to remove the mess.
- **No animals are allowed in site other than registered service dogs** who are performing a function for their owner. No emotional support animals are allowed. If you indicate your dog is a service dog, but during occupation of site the dog has any behaviors that harm the site or other people present including but not limited to urination or defecation, lunging, making noise other than trained alert sounds, jumping or biting, then owner including employees or agents will ask you and the animal to leave immediately.
- **No smoking** is allowed in site or within 25 feet of any door, window or entry point of site.
- You will not carry or bring any dangerous, harmful or hazardous objects into the Site including but not limited to explosive items, firearms, weapons or items deemed to be dangerous or harmful to other visitors on the Site. In the event that such item or object is found, Arcade Owner including employees or agents shall have the power, authority and consent expressly granted by you to remove and confiscate such item or object and further decline or refuse your entry to the Site and to contact local law enforcement if deemed necessary.
- Entry includes all games on free play, except the Toy Crane and Photo Booth. Entry Holders must leave site by entry expiration time or posted closing time, whichever comes first. Event booking entry holders may not access site earlier than listed entry time on booking.
- Maximum capacity is 100 people. We will start a wait list for entry if we are at capacity. If you have purchased an all-day pass, leave the premises and come back while your pass is still valid that day, you may have to wait on the wait list to reenter if we are at capacity.
- Decades Arcade has 2 levels, and has provided access for those who use mobility devices to each level. Instructions for entry and a map are at <https://www.decadesarcade.com/our-location>. Please contact [info@decadesarcade.com](mailto:info@decadesarcade.com) if you have any concerns regarding access.
- The Arcade Owner, their agents or employees (“Arcade Guardians”) shall not be liable for any death, personal injury, loss or damage, however caused while in the venue, location or place related to Decades Arcade (“Site”) nor are they liable for any complaints, claims, refunds, or exchange for any reason, including without limitation, cancellation or postponement of the Arcade Entry. Any refunds of entry fees or booking charges shall be made only at Decades Arcade management’s discretion.

- You have voluntarily and expressly agreed to play at Decades Arcade at your sole risk. Some games may cause photosensitivity. Certain medical conditions can be triggered by excessive exposure to fast, flashing lights and certain changes in geometric patterns such as those in some games.
- You and those you are booking on behalf of, hereby release and agree to hold Arcade Owner harmless from, and waive on behalf of myself, my heirs, and any personal representatives any and all causes of action, claims, demands, damages, costs, expenses and compensation for damage or loss to myself and/or property that may be caused by any act, or failure to act of the arcade, or that may otherwise arise in any way in connection with any services received from Arcade Owner. You understand that this release discharges Arcade Owner from any liability or claim that you, my heirs, or any personal representatives may have against the arcade with respect to any bodily injury, illness, death, medical treatment, or property damage that may arise from, or in connection to, any services received from Arcade Owner. This liability waiver and release extends to the arcade together with all owners, partners, and employees.
- To the fullest extent permissible by applicable law; Arcade Owner disclaims all warranties, express or implied, including but not limited to, implied warranties, merchantability or fitness for the operation of Decades Arcade Games. Arcade Owner does not warrant the reliability, accuracy, completeness, current or error free gameplay. If a product, content or material is not as described, you have expressly waived the right to claim any damages derived from such use or reliance of the description of the product, content or material.
- All personal items/ belongings shall be kept by you at your sole risk. In any event, Arcade Owner including employees and agents shall not be held liable or responsible for any loss of your personal items/ belongings, either within the Site or outside the Site. The risk of loss for your personal items/ belongings shall be borne by you upon entrance on the site or engagement with Decades Arcade. All unclaimed items are donated to local charities or discarded after 10 days.
- You agree to handle the facilities of the Site with good care. You accept that the Arcade Owner has the right to seek full compensation in case of any attempt to cause damage or damage caused to the room, games or furnishings. You also understand that Decades Arcade has the right to terminate Arcade Entry at any time if anyone of the players violates the “House Rules” or refuses to follow the instructions of Decades’ employees. You understand that if Decades Arcade asks you to leave/terminates your entry, no refund will be issued.
- You and those you have booked on behalf of agree to be photographed, video recorded or audio recorded for marketing or security purposes. The owner has placed security cameras throughout the premises.
- Decades Arcade does not tolerate any kind of bullying or harassment towards anyone. If such behavior occurs you will be asked to leave the site and law enforcement called if deemed necessary.
- All trademarks & logos displayed on our websites and Decades’ affiliated original media are the property of Decades Arcade. You are not permitted to use these without the prior written permission of Decades Arcade, and you accept that any such use may constitute an infringement of the relevant proprietor’s rights.
- Nothing in these terms and conditions are intended to affect your statutory rights. These terms and conditions and any contract concluded incorporating these terms and conditions shall be governed by United States law.

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